



## Ground-Breaking Mobile Tools to Help Staff and Passengers

### MApps

MApps provides mobile applications to rail staff which revolutionise manual and labour-intensive reporting processes. Additionally MApps can be used to provide journey information to passengers way beyond current capabilities.

As MApps solutions are bespoke, the opportunities are virtually limitless. Each solution can be appropriately branded, and works across desktop and mobile devices for seamless integration.

These are some examples of MApps in the Network currently;



#### DELAY REPORTING

Enabling front-line staff to report reasons for sub threshold delays in real-time.

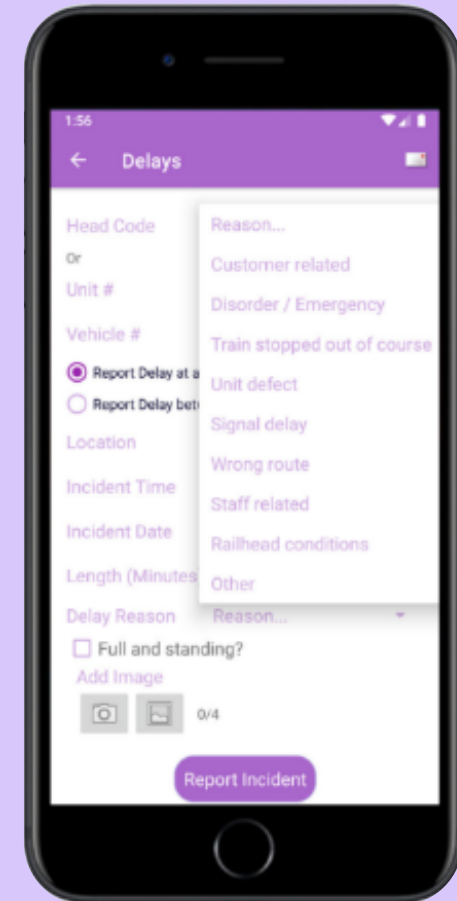
- Captures primary and secondary delay reasons, location, duration, unit and head-code
- 2-way mobile to control work-flow
- Auditable reporting
- Ask staff about delays from other sources, such as TRUST



#### RAIL LIVE

- Reporting of punctuality on a route-wide or region-specific scale
- Flag short-formed services vs planned diagram
- Total percentage of short-formed services vs plan
- Ability to illustrate strengthened services
- Dynamic lookup for comparison to scheduled unit allocation
- Fully customisable for tolerance of what constitutes 'short-forming'

### How MApps Works



#### DELAY REPORTING

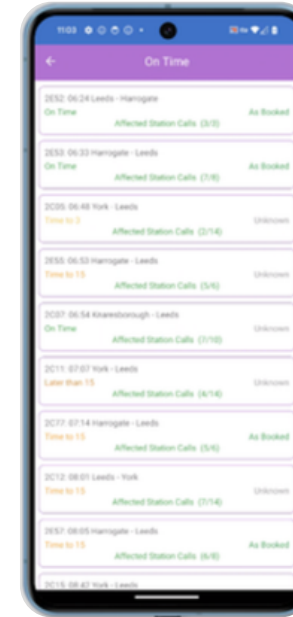
**Enables precise sub-threshold attribution and route-cause analytics in an easy to use capture format**

Train Running: 2570: 06:38 Manchester Piccadilly – Sheffield

Head Code: 16/01/2019  Current Journey Only  Stations Only

Display Name	Arrival Time			Departure Time		
	Booked	Actual(T)	GPS	Booked	Actual(T)	GPS
<b>2570: 06:38 Manchester Piccadilly – Sheffield</b> <span style="float: right;">322570M619 2570 156112 <b>Part Cancelled</b> <b>Streamlined</b></span>						
Manchester Piccadilly				06:38:00	06:38:00	
Andwell Jct(D)	06:40:00			06:40:00	06:40:00	
Ashburys	06:43:00	06:43:00		06:43:00	06:43:00	
Reddish North	06:47:00			06:47:30	06:48:00	
Brimington	06:50:30	06:50:00		06:51:00	06:51:00	
Bradbury	06:53:30	06:53:00		06:54:00	06:54:00	
Ramsley	06:56:30	06:56:00		06:57:00	06:57:00	
Maple Wharf Jn	06:59:00			06:59:00	06:59:00	
Maple	07:00:00	07:00:00		07:00:30	07:00:00	
New Mills Central	07:05:30	07:05:00	C	07:06:00	C	C
New Mills South Jn	07:08:30	C	C	07:08:30	C	C
Chisley	07:12:30	C	C	07:13:30	C	C
Chisley North Jn	07:15:30	C	C	07:15:30	C	C

PAVILION



Web browser requirements:  
HTML 5 compatible; i.e. IE 8+, Chrome 25 +, Safari 5.1+, iOS Safari 4.0+

Mobile device requirements:  
iOS / Android

**MApps in the Network**



**To arrange a demo and discover more about MApps, please contact:**  
**Incremental Solutions**  
t: +44 (0)1904 217 316 | e: [contact@incrementalsolutions.co.uk](mailto:contact@incrementalsolutions.co.uk)